

Code of Conduct for IMA members

1 Introduction

The purpose of Insulation Manufacturers Association is to create a positive and dynamic business environment for the PIR/PUR insulation industry in the UK.

This code of conduct outlines the standards expected from its Member Companies wherever in the world they conduct business. It seeks to ensure that the highest standards of honesty and integrity are maintained.

Insulation Manufacturers Association was originally established in 1978 as the British Rigid Urethane Foam Manufacturers Association and was set up as a trade association to represent the manufacturers of the wide range of PIR/PUR insulation products produced in the UK. Its membership comprises the major companies in the industry, both manufacturers of finished insulation and ancillary products and suppliers of the various raw materials.

All members of IMA are required to sign up to The Code.

2 Principles and values

All IMA members agree to:

- Develop and maintain best practice in respect of Health and Safety, Environmental and Sustainability policies and practices.
- Conduct business in a professional manner, respecting the reputation of the industry along with that of the other businesses which they come in contact with;
- Commit to improving the performance and reputation of the industry;
- Comply with all applicable laws and regulations in all countries in which they operate;
- Work with suppliers, third parties and other stakeholder agencies to ensure high industry standards are maintained, and at all times ensure that competition and other national and international laws are respected and fully complied with.
- Develop and maintain best practice in procurement, design, application and end use phases of the PIR/PUR product life cycle.

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- Work with the industry and wider stakeholders to promote education of all stakeholders in the safe and efficient use of PIR/PUR insulation products.
- Ensure that all claims regarding product performance are true and accurate and can be fully substantiated.
- To be “good neighbours” and engage proactively with stakeholders local to their premises.
- Support IMA “best practice” guides.
- Deal with all stakeholder feedback in a professional and timely manner in accordance with published company specific procedures.

Third party certification and accreditation

All IMA PIR board manufacturers are assessed and accredited with the following standards

- ISO 9001: Quality management
- Manufacture in accordance with BS EN 13165
- ISO 14001: Environmental management
- Third Party Certification for individual product types (e.g. BBA certification, BRE Certification/Approval or equivalent), where appropriate

In line with European legislation all IMA product manufacturers agree to CE mark all products which are manufactured in accordance with a harmonised European norm (hEN) or a European Technical Assessment (ETA).

Technical Services

All IMA PIR board manufacturers are able to provide:

- Technical Experts to assist in design and construction features at design or construction phase
- U-value Calculations in accordance with BR 443
- A or A+ ratings in BRE Green Guide to specification
- BIM objects and data (where applicable)
- Technical Datasheets

3 The following companies have signed up to the code

Full members



Associate members

